INTRODUCING UTILITY INSIGHTS

The Aclara ACE® platform provides utilities and their customers data-driven tools that enable customers with personalized and actionable solutions that heighten energy cost awareness and promote energy and water efficiency.

MY PROFILE

Your Profile is a series of questions about your home or small business that can help you understand your energy and water usage. Your answers are used to personalize your experience and provide better recommendations for reducing your usage and saving money. You do not have to complete the whole profile, but a more complete profile will lead to better reports and recommendations.

Overview	Home	Appliances	Heating/Cooling	Lighting	Water	Misc

MY SAVINGS

Create a personal savings plan based off your completed profile & customized recommendations! Keep track of your projects in My Plan. There, you can create a to-do list of the energy and water saving actions you plan to do, mark off which tasks you've already completed, and see estimates of how much your efforts can save.

Regularly Clean or Replace the Filters Used by Your Heating and Cooling Equipment
Add to your to-do list | Mark as completed
EST COST $10
EST SAVINGS $15/yr

Landscape to save energy
Add to your to-do list | Mark as completed
EST COST $1,000
EST SAVINGS $341/yr

Regularly maintain your room air conditioner
Add to your to-do list | Mark as completed
EST COST $0
EST SAVINGS $10/yr

Raise the Temperature Setting on Your Room Air Conditioner
Add to your to-do list | Mark as completed
EST COST $0
EST SAVINGS $15/yr

Replace your dehumidifier
Add to your to-do list | Mark as completed
EST COST $200
EST SAVINGS $20/yr

MY BILLS & USAGE

Review your current bill summary with usages broken down by electric, water and sewer. View a projection of your next bill and look at past bills in your bill history. Compare bills and energy or water usage based on different criteria. You can also compare energy or water usage with temperature data to see how your usage changes daily or during the winter and summer months. For example, you can compare this year's January bill to last year's January bill to see how your energy usage has changed and how the temperatures affected that change.

ACCOUNT SET UP

Visit www.bgohio.org to get started!

Don't have an account?

- Click SIGN UP NOW
- Enter Email Address
- Click Verification Code Button.
  - An email will be sent on behalf of Aclara Utility Insights containing code.
- Enter Verification Code
- Create a New Password
  - Must Contain One of Each: Lowercase Letter, Uppercase Letter, Digit, Symbol
- Confirm New Password
- Enter Account ID
  - Account Number: Upper right corner of bill.
- Enter Zip Code
- Enter Display Name
  - This name does not have to match the name on the account.
- Click CREATE Button

Verification is necessary. Please click Send button.

Email Address

Send verification code

New Password

Confirm New Password

Account Id

Zip Code

Display Name

Cancel   Create

Sign in with an existing account:

- Enter Email Address
- Enter Existing Password
- Click SIGN IN Button

Add accounts to User Profile:

Limit of 8 Utility Account Numbers.

- Click Edit Profile in Upper Right Hand Corner of Home Screen
- Click ADD Button
- Enter Account ID
  - Account Number: Upper right corner of bill.
- Enter Zip Code
- Enter Display Name

Delete accounts from User Profile:

- Click the Circle next to the Account
- Click DELETE Button.

BG

UTILITIES DEPARTMENT

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**www.bgohio.org
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